



refrigerator

2495 CNMY

Please read this guide first!

Dear Customer,

We'd like you to achieve the optimal efficiency from our product, which has been manufactured in modern facilities with meticulous quality controls.

For this purpose, please fully read the user guide before using the product and keep the guide as a reference source. If you turn the product over to another person, provide this guide along with the product.

User guide ensure the quick and safe use of the product.

- Please read the user guide before installing and operating the product.
- Always observe the applicable safety instructions.
- Keep the user guide within easy reach for future use.
- Please read any other documents provided with the product.

Keep in mind that this user guide may apply to several product models. The guide clearly indicates any variations of different models.

Symbols and Remarks

The following symbols are used in the user guide:





	Important information and useful tips.
	Risk of life and property.
	Risk of electric shock.
	The product's packaging is made of recyclable materials, in accordance with the National Environment Legislation.

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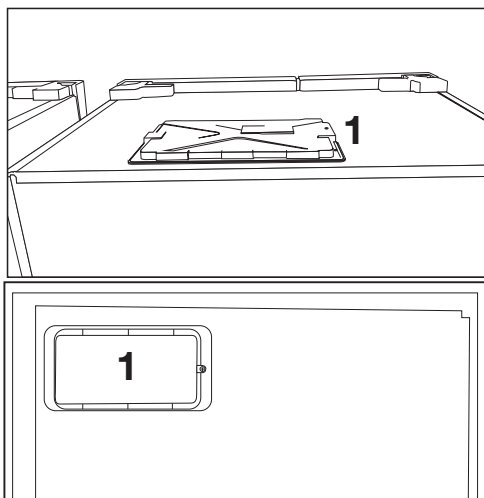
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This section provides the safety instructions necessary to prevent the risk of injury and material damage. Failure to observe these instructions will invalidate all types of product warranty.

1.1. General safety

- This product should not be used by persons with physical, sensory and mental disabilities, without sufficient knowledge and experience or by children. The device can only be used by such persons under supervision and instruction of a person responsible for their safety. Children should not be allowed to play with this device.
- In case of malfunction, unplug the device.
- After unplugging, wait at least 5 minutes before plugging in again.
- Unplug the product when not in use.
- Do not touch the plug with wet hands! Do not pull the cable to plug off, always hold the plug.
- Wipe the power plug's tip with a dry cloth before plugging in.
- Do not plug in the refrigerator if the socket is loose.

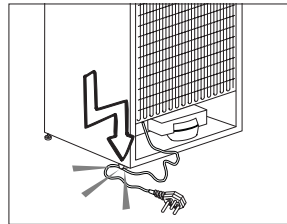
- Unplug the product during installation, maintenance, cleaning and repair.
- If the product will not be used for a while, unplug the product and remove any food inside.
- Do not use the product when the compartment with circuit cards located on the upper back part of the product (electrical card box cover) (1) is open.



- Do not use steam or steamed cleaning materials for cleaning the refrigerator and melting the ice inside. Steam may contact the electrified areas and cause short circuit or electric shock!
- Do not wash the product by spraying or pouring water on it! Danger of electric shock!

Safety and environment instructions

- In case of malfunction, do not use the product, as it may cause electric shock. Contact the authorized service before doing anything.
- Plug the product into an earthed socket. Earthing must be done by a qualified electrician.
- If the product has LED type lighting, contact the authorized service for replacing or in case of any problem.
- Do not touch frozen food with wet hands! It may adhere to your hands!
- Do not place liquids in bottles and cans into the freezer compartment. They may burst out!
- Place liquids in upright position after tightly closing the lid.
- Do not spray flammable substances near the product, as it may burn or explode.
- Do not keep flammable materials and products with flammable gas (sprays, etc.) in the refrigerator.
- Do not place containers holding liquids on top of the product. Splashing water on an electrified part may cause electric shock and risk of fire.
- Exposing the product to rain, snow, sunlight and wind will cause electrical danger. When relocating the product, do not pull by holding the door handle. The handle may come off.
- Take care to avoid trapping any part of your hands or body in any of the moving parts inside the product.
- Do not step or lean on the door, drawers and similar parts of the refrigerator. This will cause the product to fall down and cause damage to the parts.
- Take care not to trap the power cable.



Safety and environment instructions

1.1.1 HC warning

If the product comprises a cooling system using R600a gas, take care to avoid damaging the cooling system and its pipe while using and moving the product. This gas is flammable. If the cooling system is damaged, keep the product away from sources of fire and ventilate the room immediately.



The label on the inner left side indicates the type of gas used in the product.

1.1.2 For models with water fountain

- In order for the water system inside the refrigerator to operate properly, pressure in the water mains must be between 1-8 bars. A pressure regulator must be used if the pressure in the water mains is higher than 5 bars. If the pressure in the mains is higher than 8 bars, the refrigerator must not be connected to the mains. If you are not sure about how to measure the

water pressure, ask for professional help.

- Use drinking water only.

1.2. Intended use

- This product is designed for home use. It is not intended for commercial use.
- The product should be used to store food and beverages only.
- Do not keep sensitive products requiring controlled temperatures (vaccines, heat sensitive medication, medical supplies, etc.) in the refrigerator.
- The manufacturer assumes no responsibility for any damage due to misuse or mishandling.
- The product's bench life is 10 years. The spare parts necessary for the product to function will be available for this period.

1.3. Child safety

- Keep packaging materials out of children's reach.

Safety and environment instructions

- Do not allow the children to play with the product.
- If the product's door comprises a lock, keep the key out of children's reach.

1.4. Compliance with WEEE Directive and Disposing of the Waste Product

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).



This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

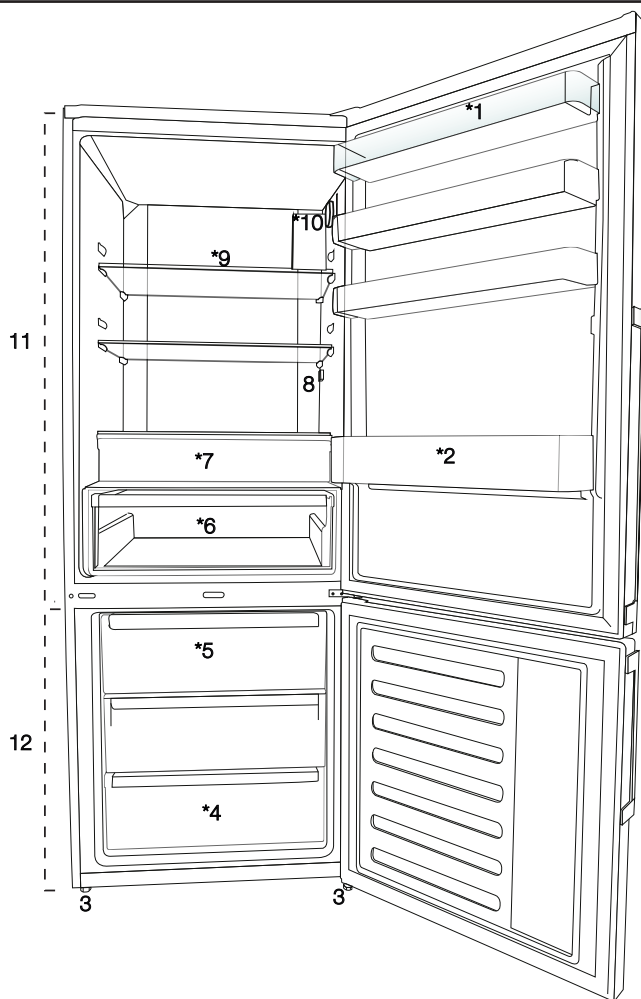
1.5. Compliance with RoHS Directive

- This product complies with EU WEEE Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

1.6. Package information

- Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

2 Your Refrigerator



1. Cooler compartment door shelf
2. Bottle shelf
3. Adjustable legs
4. Deep freezer compartment
5. Quick freeze compartment
6. Vegetable bin
7. Zero degree compartment
8. Interior light
9. Cooler compartment glass shelf
10. Temperature adjustment button
11. Cooler compartment
12. Freezer compartment



***optional:** Pictures given in this manual are given as example figures and they may not be exactly the same as your product. If your product does not comprise the relevant parts, the information pertains to other models.

3.1. Right place for installation

Contact the Authorized Service for the product's installation. To ready the product for installation, see the information in the user guide and make sure the electric and water utilities are as required. If not, call an electrician and plumber to arrange the utilities as necessary.



WARNING: The manufacturer assumes no responsibility for any damage caused by the work carried out by unauthorized persons.



WARNING: The product's power cable must be unplugged during installation. Failure to do so may result in death or serious injuries!



WARNING: If the door span is too narrow for the product to pass, remove the door and turn the product sideways; if this does not work, contact the authorized service.

- Place the product on a flat surface to avoid vibration.
- Place the product at least 30 cm away from the heater, stove and similar sources of heat and at least 5 cm away from electric ovens.
- Do not expose the product to direct sunlight or keep in damp environments.
- The product requires adequate air circulation to function efficiently.
- If the product will be placed in an alcove, remember to leave at least 5 cm distance between the product and the ceiling and the walls.
- Do not install the product in environments with temperatures below -5°C .

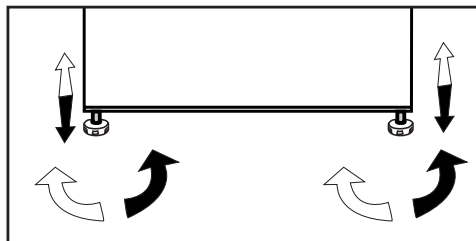
3.2. Attaching the plastic wedges

Use the plastic wedges in the provided with the product to provide sufficient space for air circulation between the product and the wall.

1. To attach the wedges, remove the screws on the product and use the screws provided with the wedges.
2. Attach 2 plastic wedges on the ventilation cover as shown in the figure.



3.3. Adjusting the stands

If the product is not in balanced position, adjust the front adjustable stands by rotating right or left.



Installation

3.4. Power connection

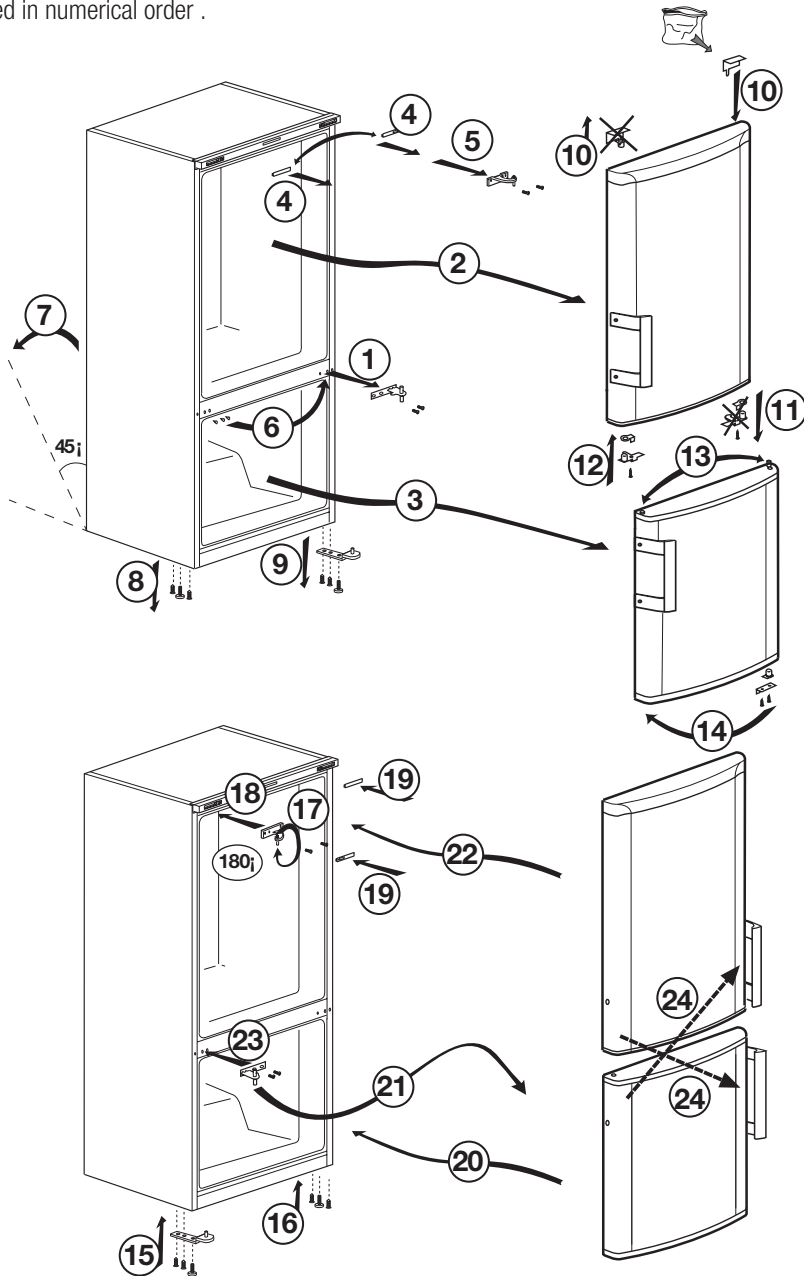
	WARNING: Do not use extension or multi sockets in power connection.
	WARNING: Damaged power cable must be replaced by Authorized Service.
	When placing two coolers in adjacent position, leave at least 4 cm distance between the two units.

- Our firm will not assume responsibility for any damages due to usage without earthing and power connection in compliance with national regulations.
- The power cable plug must be easily accessible after installation.
- Connect the refrigerator to an earthed socket with 220-240V/50 Hz voltage. The plug must comprise a 10-16A fuse.
- Do not use multi-group plug with or without extension cable between the wall socket and the refrigerator.

Installation

3.5. Reversing the doors

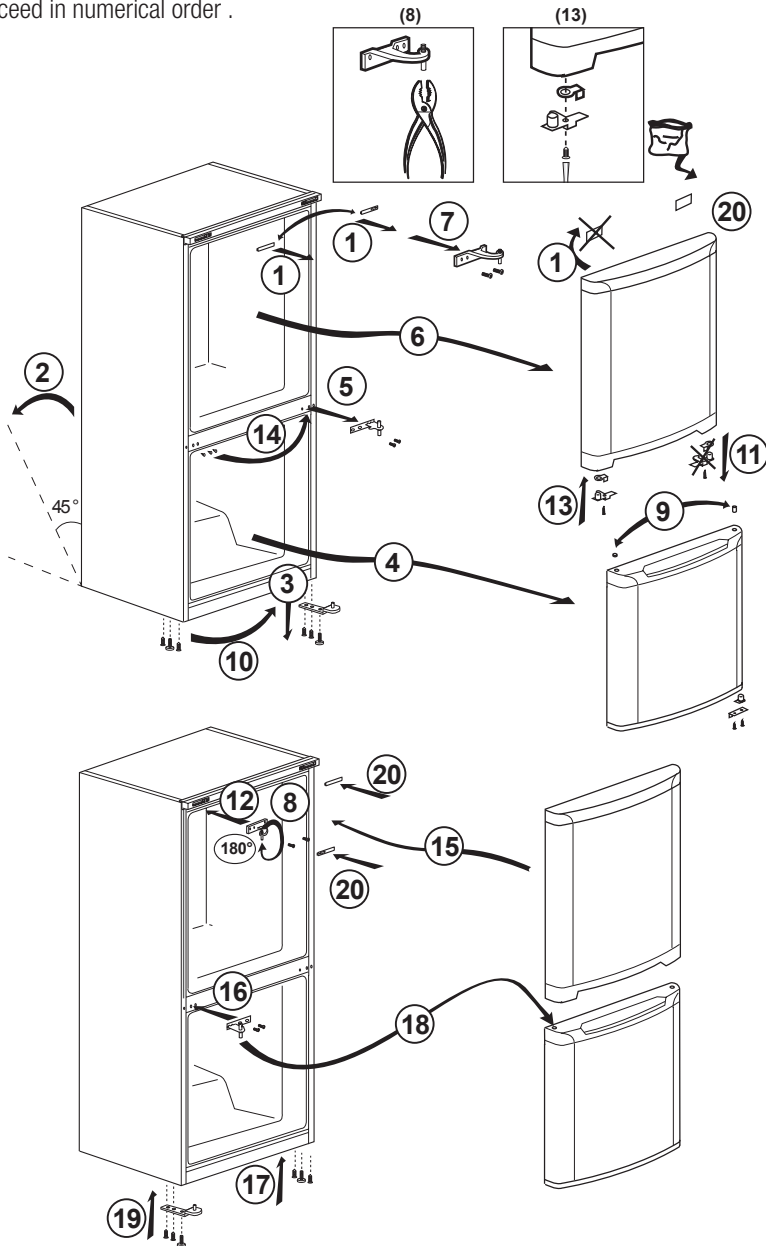
Proceed in numerical order .



Installation

3.6. Reversing the doors

Proceed in numerical order .



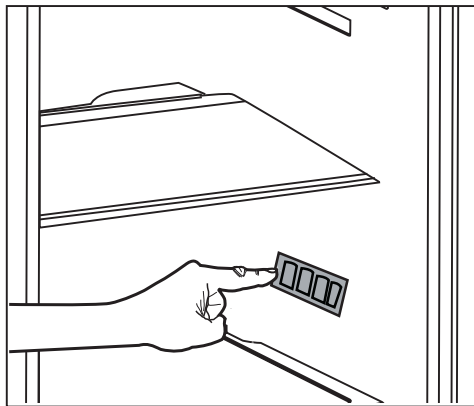
4.1. What to do for energy saving



Connecting the product to electronic energy-saving systems is harmful, as it may damage the product.

- Do not keep the refrigerator doors open for long periods.
- Do not place hot food or beverages into the refrigerator.
- Do not overfill the refrigerator; blocking the internal air flow will reduce cooling capacity.
- In order to store the maximum amount of food into the cooler compartment of your refrigerator, you should take out the upper drawers and place it onto the glass rack. The declared energy consumption of your refrigerator was determined by taking out the cooler, ice tray and upper drawers in a way that will enable maximum storage. Using the below drawer when storing is strongly recommended. Energy saving function should be activated for best energy consumption.
- You should not block the airflow by putting food in front of the cooler fan. A space of minimum 3cm must be left in front of the protective fan wire when placing food.
- Depending on the product's features; defrosting frozen foods in the cooler compartment will ensure energy saving and preserve food quality.
- Food should be stored using the drawers in the cooler compartment in order to ensure energy saving and protect food in better conditions.
- Food packages should not be in direct contact with the heat sensor located in the cooler compartment. If they are in contact with the sensor, energy consumption of the appliance might increase.

- Make sure the foods are not in contact with the cooler compartment temperature sensor described below.



4.2. First Use

Before using your refrigerator, make sure the necessary preparations are made in line with the instructions in "Safety and environment instructions" and "Installation" sections.

- Keep the product running with no food inside for 6 and do not open the door, unless absolutely necessary.



A sound will be heard when the compressor is engaged. It is normal to hear sound even when the compressor is inactive, due to the compressed liquids and gasses in the cooling system.



Front edges of the product might heat up. This is normal. These areas are designed to warm up in order to prevent condensation.



In some models indicator panel turns off automatically 5 minutes after the door closes. It will be reactivated when the door is open or any button is pressed.

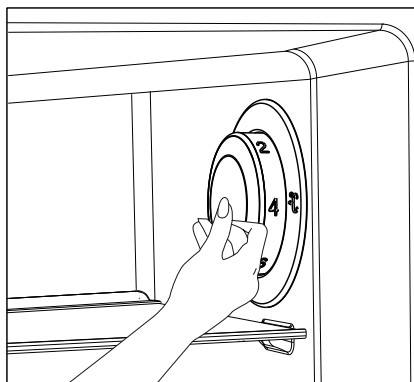
5.1. Temperature adjustment button

Internal temperature of your refrigerator varies depending on the following reasons:

- Seasonal temperatures,
- Opening the door frequently and leaving it open for long periods,
- Meals put into the refrigerator without being cooled to room temperature,
- Location of the refrigerator in the room (e.g. exposed to sunshine).
- Internal temperature varying due to these factors can be adjusted via the adjustment button.

Numbers around the adjustment button indicate temperature degrees as "°C".

If the ambient temperature is 20°C, it is recommended to use the refrigerator temperature adjustment at 4°C. In other ambient temperatures this value can be customised.

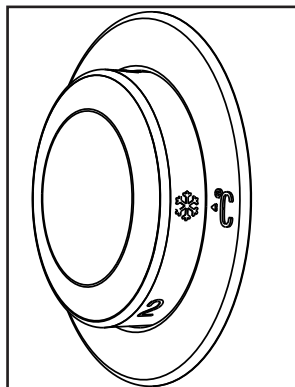


5.2. Rapid freezing

If you want to freeze large amounts of fresh food, switch the temperature adjustment button to (snowflake icon) position before putting the food into the quick freezing compartment.


It is recommended to keep the button at this position for 24 hours to freeze maximum amount of food indicated as the freezing capacity. Pay special attention not to mix food stored as frozen and fresh food.

Remember to switch the temperature adjustment button back to its previous position.



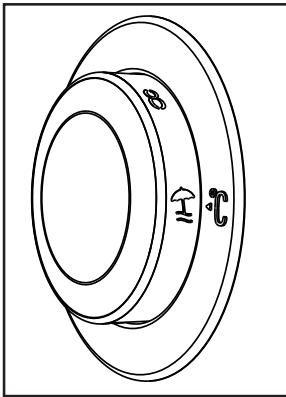
Using the product

5.3. Vacation function

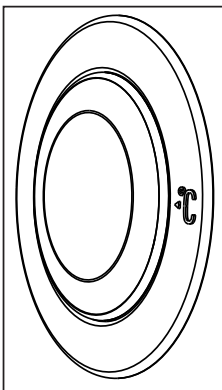
If doors of the product is not () opened for at least 12 hours after adjusting the temperature setting button to the highest, vacation function is automatically activated.

Button setting must be changed to cancel the function.

It is not recommended to store food in the cooler compartment when vacation function is activated.



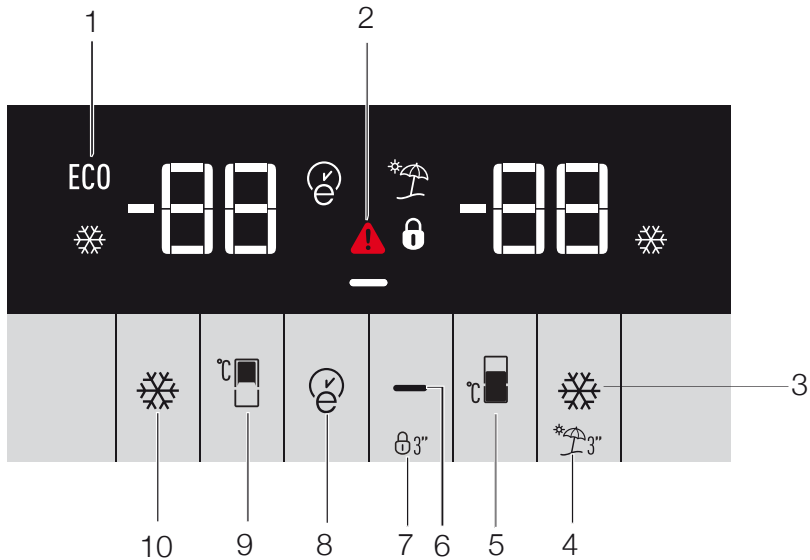
- After setting is completed, you can conceal the temperature setting button by pressing it inside.



Using the product

5.4. Indicator panel

Screen display panel allows you to adjust the temperature and control other functions of the product without opening the product door. You just need to touch the texts of the related buttons for function settings.



- 1- Economic use
- 2- High temperature / fault alert
- 3- Rapid cooling
- 4- Vacation function
- 5- Cooler compartment temperature setting
- 6- Energy saving (display off)
- 7- Keypad lock
- 8- Eco-fuzzy
- 9- Cooler compartment temperature setting
- 10- Rapid freezing




***Optional:** The figures in this user guide are intended as drafts and may not perfectly match your product. If your product does not comprise the relevant parts, the information pertains to other models.

Using the product


1. Economic use

This symbol shows when freezing compartment is set to -18°C as the most economic setting. (ECO) When quick cooling and quick freeze functions are selected, economic use indicator will go off.



2. High temperature / fault alert

This indicator () will light up in case of temperature faults or fault alerts. If you see this indicator is lit up, please see the "recommended solutions for problems" section in this guide.

3. Rapid cooling

When the rapid cooling function is turned on, the rapid cool indicator will light up () and the cooler compartment temperature indicator will display the value 1. Push the Rapid cool button again to cancel this function. The Rapid cool indicator will turn off and return to normal setting. The rapid cooling function will be automatically cancelled after 1 hour, unless cancelled by the user. Too cool a large amount of fresh food, press the rapid cool button before placing the food in the cooler compartment.


4. Vacation function

To activate the Vacation function, press the button number (4) for 3 () seconds; this will activate the vacation () mode indicator. When the Vacation function is active, the cooler compartment temperature indicator displays the inscription "- -" and no cooling process will be active in the cooling compartment. This function is not suitable to keep food in the cooler compartment. Other compartments will remain cooled with the respective temperature set for each compartment.




Push the vacation function button again to cancel this function.

5. Cooler compartment temperature setting



Temperature setting is made for cooler compartment.

When the button no () is pressed, the freezer compartment temperature can be set to -18 , -19 , -20 , -21 , -22 , -23 and -24 values.

6. Energy saving (display off)

Pressing this button () will light up the energy-saving sign () and the Energy-saving function will activate. Activating the energy-saving function will turn off all other signs on the display. When the energy-saving function is active, pressing any button or opening the door will deactivate the energy-saving function and the display signals will return to normal. Pressing this button () again will turn off the energy-saving sign and deactivate the energy-saving function.

7. Keypad lock

Press the Keypad lock () button simultaneously for 3 seconds. () light of the button lock and keypad lock is activated. When keypad lock is activated, buttons don't work. Press the Keypad lock button again simultaneously for 3 seconds. The keypad lock sign will turn off and the keypad lock mode will be disengaged.

Using the product

Press the keypad lock button (🔒) to prevent changing the refrigerator's temperature settings.

8. Eco-fuzzy

To activate the eco-fuzzy function, press and hold the eco-fuzzy button for 1 second. When the function is activated, cooler will start working on economic mode after at least 6 hours and the economic use indicator is going to light up. (🌿) In order to deactivate eco-fuzzy function, press and hold eco-fuzzy button for 3 seconds.

The indicator will light up after 6 hours when the eco-fuzzy function is active.

9. Cooler compartment temperature setting

After pressing the button number (5), the cooler compartment temperature can be set to 8,7,6,5,4,3,2 and 1 respectively. (🌡️)

10. Rapid freezing

Press button number (10) for quick freezing, quick freezing indicator (❄️) shall activate.

When the rapid freezing function is turned on, the rapid freeze indicator will light up and the freezer compartment temperature indicator will display the value -27. Push the Rapid freeze button again to cancel this function. The Rapid (❄️) freeze indicator will turn off and return to normal setting. The rapid freezing function will be automatically cancelled after 24 hours, unless cancelled by the user. To freeze a large amount of fresh food, press the rapid freeze button before placing the food in the freezer compartment.

Using the product

5.5. Ice bucket

(Optional)

- Take the ice bucket from the freezer compartment.
- Fill the ice bucket with water.
- Place the ice bucket into the freezer compartment.
- The ice will be ready after approximately two hours. Take the ice bucket from the freezer compartment and bend it slightly over the holder that you are going to serve. Ice will easily pour into the serving holder.

5.6. Eggholder

You can put the eggholder on the door or body rack of your choice. If you decide to put it on the body rack, it is recommended to prefer the shelves below as they are colder.

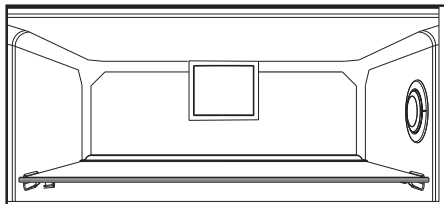


Do not put the eggholder into the freezer compartment.

5.7. Fan

Fan was designed to distribute and circulate the cold air inside your refrigerator homogeneously. Operating time of the fan might vary depending on the features of your product.

While in some products the fan only operates with the compressor, in others the control system determines the operating time based on the need for cooling.



5.8. Vegetable bin

(Optional)

The product's vegetable bin is designed to keep vegetables fresh by preserving humidity. For this purpose, the overall cold air circulation is intensified in the vegetable bin.

5.9. Zero degree compartment

(Optional)

Use this compartment to keep delicatessen at lower temperatures or meat products for immediate consumption.

Zero degree compartment is the coolest place where foods such as dairy products, meat, fish and chicken can be stored in ideal storage conditions. Vegetables and/or fruits should not be stored in this compartment.

Using the product

5.10. Moving door rack

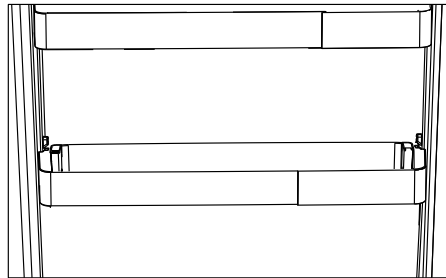
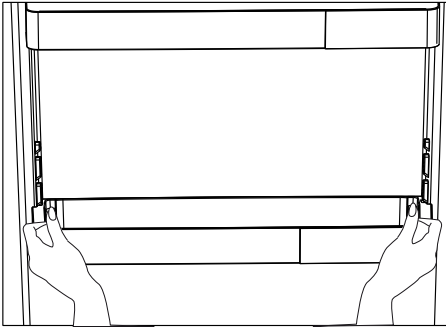
(Optional)

Moving door rack can be fixed in 3 different positions.

In order to move the rack, push the buttons on the side evenly. Rack will be movable.

Move the rack up or down.

When the rack is in the position that you want, release the buttons. Rack will be fixed again in the position where you have released the buttons.

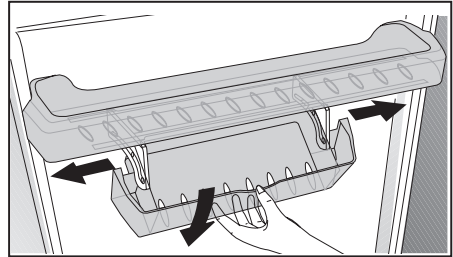


5.11. Sliding storage box

(Optional)

This accessory has been designed to increase the usage volume of the door racks.

Thanks to its ability to move sideways, it enables you to easily place long bottle, jar or boxes that you put in the bottle rack below.



Using the product

5.12. Moisture controlled vegetable bin

(Optional)

With moisture control feature, moisture rates of vegetables and fruits are kept under control and ensures a longer freshness period for foods.

It is recommended to store leafed vegetables such as lettuce and spinach and similar vegetables prone to moisture loss not on their roots but in horizontal position into the vegetable bin as much as possible.

When placing the vegetables, place heavy and hard vegetables at the bottom and light and soft ones on the top, taking into account the specific weights of vegetables.

Do not leave vegetables in the vegetable bin in plastic bags. Leaving them in plastic bags causes vegetables to rot in a short time. In situations where contact with other vegetables is not preferred, use packaging materials such as paper that has a certain porosity in terms of hygiene.

Do not put fruits that have a high ethylene gas production such as pear, apricot, peach and particularly apple in the same vegetable bin with other vegetables and fruits. The ethylene gas coming out of these fruits might cause other vegetables and fruits to mature faster and rot in a shorter period of time.

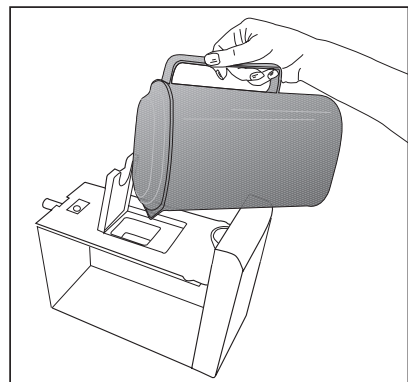
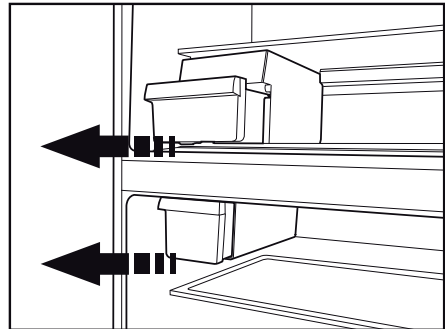
5.13. Automatic ice machine (Optional)

Automatic ice machine enables you to easily make ice in your refrigerator. In order to obtain ice from the ice machine, take out the water tank in the cooler compartment, fill it with water and fix it back.

First ice will be ready in about 2 hours in the ice machine drawer in the cooler compartment. After placing the full water tank, you can obtain about 60-70 cubes of ice until it is fully empty. If the water in the tank has waited for 2-3 weeks, it should be changed.



In products with automatic ice machine, you might hear a sound when pouring the ice. This sound is normal and is not a sign of failure.



Using the product

5.14. Freezing fresh food

- To preserve food quality, the food items placed in the freezer compartment must be frozen as quickly as possible, use the rapid freezing for this.
- Freezing the food items when fresh will extend the storage time in the freezer compartment.
- Pack the food items in air-tight packs and seal tightly.
- Make sure the food items are packed before putting in the freezer. Use freezer holders, tinfoil and damp-proof paper, plastic bag or similar packaging materials instead of traditional packaging paper.



Ice in the freezing compartment thaws automatically.

- Mark each food pack by writing the date on the package before freezing. This will allow you to determine the freshness of each pack every time the freezer is opened. Keep the earlier food items in the front to ensure they are used first.
- Frozen food items must be used immediately after defrosting and should not be frozen again.
- Do not free large quantities of food at once.

5.15. Recommendations for storing frozen foods

The compartment must be set to at least -18°C.

1. Place the food items in the freezer as quickly as possible to avoid defrosting.
2. Before freezing, check the “Expiry Date” on the package to make sure it is not expired.
3. Make sure the food’s packaging is not damaged.

Freezer Compartment Temperature Setting	Cooler Compartment Temperature Setting	Details
-18°C	4°C	This is the default, recommended setting.
-20, -22 or -24°C	4°C	These settings are recommended for ambient temperatures exceeding 30°C.
Quick Freeze	4°C	Use when you want to freeze your food in a short time. When the process ends, the product will regain its position.
-18°C or colder	2°C	Use these settings if you believe the cooler compartment is not cold enough due to ambient temperature or frequently opening the door.

Using the product

5.16. Deep freezer details

As per the IEC 62552 standards, the freezer must have the capacity to freeze 4,5 kg of food items at -18°C or lower temperatures in 24 hours for each 100 litres of freezer compartment volume.

Food items can only be preserved for extended periods at or below temperature of -18°C .

You can keep the foods fresh for months (in deep freezer at or below temperatures of 18°C).

The food items to be frozen must not contact the already-frozen food inside to avoid partial defrosting.

Boil the vegetables and filter the water to extend the frozen storage time. Place the food in air-tight packages after filtering and place in the freezer. Bananas, tomatoes, lettuce, celery, boiled eggs, potatoes and similar food items should not be frozen. In case this food rots, only nutritional values and eating qualities will be negatively affected. A rotting threatening human health is not in question.

5.17. Placing the food

Freezer compartment shelves	Various frozen goods including meat, fish, ice cream, vegetables etc.
Cooler compartment shelves	Food items inside pots, capped plate and capped cases, eggs (in capped case)
Cooler compartment door shelves	Small and packed food or beverages
Vegetable bin	Fruits and vegetables
Fresh food compartment	Delicatessen (breakfast food, meat products to be consumed in short notice)

5.18. Door open alert

(Optional)

An audible alert will be heard if the product's door remains open for at least 1 minute. The audible alert will stop when the door is closed or any button on the display (if available) is pressed.

Door open alert is indicated to the user both audibly and visually. Interior lighting will turn off if the warning continues for 10 min.

5.19. Changing the opening direction of the door

You can change the direction of opening of your refrigerator depending on the location where you use it. When you need this, consult the closest Authorized Service.

The explanation above is a general statement. You should check the warning tag located inside the product package about the changeability of direction of the door.

5.20. Interior light

Interior light uses a LED type lamp. Contact the authorized service for any problems with this lamp.

Lamp(s) used in this appliance cannot be used for house lighting. Intended use of this lamp is to help the user place food into the refrigerator / freezer safely and comfortably.

Product life extends if it is cleaned regularly



WARNING: Cut off power before cleaning your refrigerator.

- Do not use sharp and abrasive tools, soap, house cleaning materials, detergents, gas, gasoline, varnish and similar substances for cleaning.
- Melt a teaspoonful of carbonate in the water. Moisten a piece of cloth in the water and wring out. Wipe the device with this cloth and dry off thoroughly.
- Take care to keep water away from the lamp's cover and other electrical parts.
- Clean the door with a damp cloth. Remove all contents to remove the door and body racks. Remove the door racks by lifting them upwards. Clean and dry the shelves, then attach back in place by sliding from above.
- Do not use chloric water or cleaning products on the exterior surface and chrome-coated parts of the product. Chlorine causes rust in such metal surfaces.

6.1. Preventing malodour

The product is manufactured free of any odorous materials. However, keeping the food in inappropriate sections and improper cleaning of internal surfaces may lead to malodour.

To avoid this, clean the inside with carbonated water every 15 days.

- Keep the foods in sealed holders. Micro-organisms may spread out of unsealed food items and cause malodour.
- Do not keep expired and spoiled foods in the refrigerator.



Tea is one of the best known odour-removers.

Place the pulp of the brewed tea in the product inside an open container and remove it after 12 hours at the latest. If you keep the tea pulp inside the product for longer than 12 hours, it will collect the organisms that cause the odour so it can be the source of odour itself.

6.2. Protecting plastic surfaces

Oil spilled on plastic surfaces may damage the surface and must be cleaned immediately with warm water.

6.3. Door glass

Remove the protective foil on the glass.

There is a coating on the surface of the glass. This is a kind of coating that reduces spotting to a minimum and enables easy cleaning of the spots and stains formed. Glasses not protected with coating might be exposed to permanent binding of air- and water-borne organic or inorganic agents such as limestone, mineral salts, unburned hydrocarbons, metal oxides and silicones that lead to easy spotting and physical damage in a short period of time. Keeping the glass clean becomes very difficult despite frequent washing. As a result clarity and appearance of the glass is flawed. Harsh and abrasive cleaning methods and components increases this defect even more and accelerates the abrasion process.

For routine cleaning works, it is recommended to use water-based cleaning products that are non-alkali and non-abrasive.

For this coating to have a permanent life, you shouldn't use alkali and abrasive materials.

In order to increase the durability of this glass against impact and breaking, it has gone through a tempering process.

In addition to the glass, a safety film has been applied to the back surface to prevent harm to the environment in case it breaks.

*Alkali is a base that forms hydroxide ions (OH⁻) when dissolved in water.

Li (Lithium), Na (Sodium), K (Potassium), Rb (Rubidium), Cs (Caesium) and radioactive Fr (Francium) metals are called **ALKALINE METALS**.

Check this list before contacting the service. Doing so will save you time and money. This list includes frequent complaints that are not related to faulty workmanship or materials. Certain features mentioned herein may not apply to your product.

The refrigerator is not working.

- The power plug is not fully settled. >>> Plug it in to settle completely into the socket.
- The fuse connected to the socket powering the product or the main fuse is blown. >>> Check the fuses.

Condensation on the side wall of the cooler compartment (MULTI ZONE, COOL, CONTROL and FLEXI ZONE).

- The environment is too cold. >>> Do not install the product in environments with temperatures below -5°C.
- The door is opened too frequently >>> Take care not to open the product's door too frequently.
- The environment is too humid. >>> Do not install the product in humid environments.
- Foods containing liquids are kept in unsealed holders. >>> Keep the foods containing liquids in sealed holders.
- The product's door is left open. >>> Do not keep the product's door open for long periods.
- The thermostat is set to too low temperature. >>> Set the thermostat to appropriate temperature.

Compressor is not working.

- In case of sudden power failure or pulling the power plug off and putting back on, the gas pressure in the product's cooling system is not balanced, which triggers the compressor thermic safeguard. The product will restart after approximately 6 minutes. If the product does not restart after this period, contact the service.
- Defrosting is active. >>> This is normal for a fully-automatic defrosting product. The defrosting is carried out periodically.
- The product is not plugged in. >>> Make sure the power cord is plugged in.
- The temperature setting is incorrect. >>> Select the appropriate temperature setting.
- The power is out. >>> The product will continue to operate normally once the power is restored.

The refrigerator's operating noise is increasing while in use.

- The product's operating performance may vary depending on the ambient temperature variations. This is normal and not a malfunction.

The refrigerator runs too often or for too long.

- The new product may be larger than the previous one. Larger products will run for longer periods.
- The room temperature may be high. >>> The product will normally run for long periods in higher room temperature.
- The product may have been recently plugged in or a new food item is placed inside. >>> The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside. This is normal.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.
- The doors were opened frequently or kept open for long periods. >>> The warm air moving inside will cause the product to run longer. Do not open the doors too frequently.
- The freezer or cooler door may be ajar. >>> Check that the doors are fully closed.
- The product may be set to temperature too low. >>> Set the temperature to a higher degree and wait for the product to reach the adjusted temperature.
- The cooler or freezer door washer may be dirty, worn out, broken or not properly settled. >>> Clean or replace the washer. Damaged / torn door washer will cause the product to run for longer periods to preserve the current temperature.

Troubleshooting

The freezer temperature is very low, but the cooler temperature is adequate.

- The freezer compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

The cooler temperature is very low, but the freezer temperature is adequate.

- The cooler compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

The food items kept in cooler compartment drawers are frozen.

- The cooler compartment temperature is set to a very low degree. >>> Set the freezer compartment temperature to a higher degree and check again.

The temperature in the cooler or the freezer is too high.

- The cooler compartment temperature is set to a very high degree. >>> Temperature setting of the cooler compartment has an effect on the temperature in the freezer compartment. Wait until the temperature of relevant parts reach the sufficient level by changing the temperature of cooler or freezer compartments.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently.
- The door may be ajar. >>> Fully close the door.
- The product may have been recently plugged in or a new food item is placed inside. >>> This is normal. The product will take longer to reach the set temperature when recently plugged in or a new food item is placed inside.
- Large quantities of hot food may have been recently placed into the product. >>> Do not place hot food into the product.

Shaking or noise.

- The ground is not level or durable. >>> If the product is shaking when moved slowly, adjust the stands to balance the product. Also make sure the ground is sufficiently durable to bear the product.
- Any items placed on the product may cause noise. >>> Remove any items placed on the product.

The product is making noise of liquid flowing, spraying etc.

- The product's operating principles involve liquid and gas flows. >>> This is normal and not a malfunction.

There is sound of wind blowing coming from the product.

- The product uses a fan for the cooling process. This is normal and not a malfunction.

There is condensation on the product's internal walls.

- Hot or humid weather will increase icing and condensation. This is normal and not a malfunction.
- The doors were opened frequently or kept open for long periods. >>> Do not open the doors too frequently; if open, close the door.
- The door may be ajar. >>> Fully close the door.

There is condensation on the product's exterior or between the doors.

- The ambient weather may be humid, this is quite normal in humid weather. >>> The condensation will dissipate when the humidity is reduced.

The interior smells bad.

Troubleshooting

- The product is not cleaned regularly. >>> Clean the interior regularly using sponge, warm water and carbonated water.
- Certain holders and packaging materials may cause odour. >>> Use holders and packaging materials without free of odour.
- The foods were placed in unsealed holders. >>> Keep the foods in sealed holders. Micro-organisms may spread out of unsealed food items and cause malodour. Remove any expired or spoilt foods from the product.

The door is not closing.

- Food packages may be blocking the door. >>> Relocate any items blocking the doors.
- The product is not standing in full upright position on the ground. >>> Adjust the stands to balance the product.
- The ground is not level or durable. >>> Make sure the ground is level and sufficiently durable to bear the product.

The vegetable bin is jammed.

- The food items may be in contact with the upper section of the drawer. >>> Reorganize the food items in the drawer.



WARNING: If the problem persists after following the instructions in this section, contact your vendor or an Authorized Service. Do not try to repair the product.

